



Summary

- 24-hour care and support
- Promoting independence and choice
- Large bungalow with 9 bedrooms
- Single occupancy bedrooms, all en-suite
- Caring and committed staff team



Residential Care

**Sandown
Road,
Billingham**

About us

At Sandown Road in Billingham we provide 24-hour care and support for adults with profound learning and physical disabilities, and complex care needs. We aim to ensure that this is not just a place to live, but is a home, and the people living here are encouraged and enabled to make their own choices and decisions in as many aspects of their lives as possible.

Personalised Support

The needs of the person using the service are paramount in the design and delivery of the support, which is developed on an individually assessed basis with each person and their families. People who use this service maintain regular contact with social services, and access doctors, chiropodists, opticians, dentists and hairdressers in the community on an individual basis. Strong community links are developed and access to the local colleges is encouraged.

Support Team

A competent, caring and committed staff team is available to meet the needs of those who use our services. Training and development of staff is a key priority for us to ensure service delivery is of the highest standard.

Our aims

To provide a high quality service based on the needs and wishes of each individual with particular emphasis on promoting independence and encouraging choice. We offer this within a caring, safe and homely environment.

To encourage as full and active a lifestyle as possible and support each person to develop social and living skills to enable them to play as full a part in the local community as they wish.

To enable each person to achieve as high a level of personal fulfilment as possible.




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OVERALL RATING: **GOOD**

Date of inspection visit:
**22 October 2019 and
6 November 2019**

Is the service safe?	Is the service effective?	Is the service caring?	Is the service responsive?	Is the service well-led?
GOOD 	GOOD 	GOOD 	OUTSTANDING 	GOOD 

Accommodation

Sandown Road is a large bungalow with nine bedrooms, all of which are single occupancy. All rooms have television points. The house has a purpose designed Snoezelen/relaxation room and comfortable, well-furnished lounge, dining and kitchen areas. Individuals are encouraged to bring with them personal belongings, and their bedrooms are decorated to their own choice. There is a large, spacious garden in which residents enjoy outdoor activities. Visitors are welcome at any time.

Location

Situated in a pleasant residential area in Billingham, the bungalow is ideally located within easy reach of the amenities the town has to offer. These include shops, a theatre, ice-rink, community centre, library and other leisure facilities.

Home Features

- Spacious accommodation to meet individuals' needs
- Single occupancy bedrooms, all en-suite
- Specialist bathing equipment
- Call alarms in all rooms
- Specialist equipment to aid with mobility and lifting

Need more information?

If you would like further information about this service or any of the other services we provide, you can get this in several ways:

By telephone:

01642 365377

By email:

enquiries@sjog.org.uk

By post:

Saint John of God Hospitaller Services
22 Sandown Road, Billingham
TS23 2BQ

By fax:

01642 360988