

We believe that with the right support every person can achieve their potential.

SJOG believes that every person has intrinsic worth and inherent dignity, and that with the right support each and every person can achieve their potential.

We don't have one standard approach but creatively provide help and support to people in the way they want.

We continue to be inspired by the story of our founder, Saint John of God, who left us a legacy of providing value-based service to those most in need.

### Our Values

These are the values that we uphold in all that we do to make sure we treat people with:

HOSPITALITY

COMPASSION

RESPECT

### Referrals and Admissions

SJOG's referral procedure is straightforward. We receive referrals from both health and social care professionals, and also directly from self-funders. The manager is often the first point of call where people can discuss Rockliffe's aims and objectives, along with any vacancies we may have.

Our referral and assessment procedure is outcome-focused and highly personalised involving a whole person approach.

We encourage and welcome people to come and visit, and to spend time at Rockliffe before they consider moving in. Please contact us to arrange this.

### SERVICE OVERVIEW Rockliffe Court

- For adults aged 18 and over with physical and/or sensory disabilities, learning disabilities, autism and other complex needs
- Enabling people to live independently in their own home
- Outcome-focused quality of life practice framework capturing progress and trends



### Need more information?

If you would like further information about this service or any of the other services we provide, you can get this in several ways:

By mobile:  
07717 366993

By telephone:  
01325 373724

By email:  
enquiries@sjog.org.uk

By post:  
SJOG Hospitaller Services  
Rockliffe Court  
Hurworth, Darlington  
Co Durham  
DL2 2DR



## Rockliffe Court Hurworth

More help to more people

[www.sjog.org.uk](http://www.sjog.org.uk)

Supported Living



Rockliffe Court in Hurworth, Darlington is a supported-living service for adults with physical and/or sensory disabilities, learning disabilities, autism and associated complex care needs.

The service is registered with the Care Quality Commission.



## Available at Rockliffe

- Tailored support packages to accommodate varying care needs, with high support levels available so that people can maximise their independence.
- An autism practice framework that has been academically tested focussing on measure quality of life indicators and progress.
- Personal care if needed.
- Support with all aspects of living to promote independence:

Living skills - including cooking, cleaning, washing, ironing, rights and responsibilities

Community living - including accessing social and community activities

Money - including paying bills, budgeting, saving, claiming and collecting benefits

Housing - helping people to understand their tenancy, what their rights are, and health and safety

## Autism Specialism at Rockliffe

SJOG has been accredited by the National Autistic Society in two of its services which recognises good practice and specialist approaches tailored to people's individual abilities, interests, preferences and challenges.

**We Think Autism** and develop a person-centred profile of each individual so that we can adapt environments to be appropriate for people's needs.

**We Act Personal** and provide care and support that enables people to achieve their desired outcomes and to be as independent and empowered as possible.

## Accommodation

18 self-contained flats, all on ground level – with lounge, kitchen and bathroom and views onto gardens. A large communal area is available for use by residents and if residents wish to come together. Situated in well-kept spacious grounds with large garden areas in the attractive village of Hurworth, just 4 miles from Darlington.

Our intensive housing management team provides specialist support to help people with all aspects of their tenancy.

## Support Team

Training and development of the people who work for SJOG are key priorities to ensure service delivery is of the highest standard. Our team at Rockliffe are trained in a range of specialised courses and receive ongoing continuous professional development with the support of SJOG's clinical practitioners.

## Our aims

- To promote outcome-focused personalised care and support to people
- To promote health and wellbeing outcomes
- To promote evidence-based good practice and support research development
- To safeguard people through the promotion of rights

